



DAY ON THE GREEN BUS SERVICE

Saturday 13th February 2010

Seppelt Wines Great Western

FREQUENTLY ASKED QUESTIONS (FAQ'S)

1) Do I have to pre-book a seat?

YES, all seats are pre-booked in advance

2) Do I have to pre-pay?

YES, to confirm your booking

3) What are the payment methods?

Credit card (VISA/Mastercard) or CHQ made payable for the full amount to Grampians Pyrenees Tours.
PO Box 649 ARARAT 3377.

4) When will I receive my tickets?

You will receive BUS tickets week beginning 26th January 2010. Your tickets will be wristbands, one for each person booked.

5) Can I turn up at the pick-up point without a ticket and get on the bus?

If there are seats available it may be possible, however it is HIGHLY recommended that you pre-book and pre pay your ticket

6) What time does the bus return after the concert?

As soon as the concert ends, the lights are turned off and EVERYONE must leave the lawn area. Please make your way directly to your bus, which will be close to where you got off the bus. Staff will be there to direct you onto the right bus. As soon as the bus has all pre-booked customers on it, the bus will leave.

7) Where can I book accommodation?

Contact the Ararat Visitor Information Centre 1800 657 158 for more information.

8) Can we be picked up from our accommodation?

We can arrange pick up from the following accommodation, however we MUST be advised prior, times will then be advised to you:

Ararat - Ararat Statesman Motel, Acacia Caravan Park (at Statesman), Ararat Chalambar Motel

Stawell – Goldfields Motor Inn, Stawell Park Caravan Park

Ballarat/Hamilton/Dunkeld/Halls Gap – no pick-ups available. Please refer to pick up point on website

9) Is there enough room for chairs, picnic baskets etc?

Yes there is room under the bus for your bits and pieces.

10) What time does the bus leave?

Check the website for pick up times and departure points.

Pyrenees Tours – Day On the Green Bus Service:

Phone: 0447 64 11 65

Web: grampianspyreneestours.com.au

Email: tours@grampianspyreneestours.com.au